



1 October 2024

Dear Customer,

**As part of the ownership change of Helkama Bica, we would like to inform you of an update to our operations.**

Effective from 6.9.2024, Helkama Bica Oy has officially changed its name to Helmacab Oy. Subsequently our subsidiary company in Shanghai has changed its name to Helmacab Shanghai Co., Ltd..

This change means more than just a new name - it is our renewed commitment to the future and to growth, ensuring our competitiveness in the field. At the very core of it all is our aim as a company - our very customer orientated aim - to be in the best position to provide even more customer specific and customized service solutions to our customers in the future.

## NEW CONTACT AND COMPANY INFORMATION AS OF 1.10.2024

Old Company Name	Helkama Bica Oy
New Company Name	Helmacab Oy
Business ID	Unchanged
VAT ID	Unchanged
EORI Number	Unchanged
Postal Address	Unchanged
Phone Number	Unchanged
Accounts Payable	Nordea bank account, our invoices will reflect the new account number and banking details
Company Website	helmacab.com
Team Contact Details	Unchanged, we will inform of the email address update separately

## PLEASE UPDATE YOUR RECORDS TO REFLECT THIS INFORMATION

### Existing projects and processes

This change will not impact our existing business processes with our customers. We remain dedicated to upholding our commitments and responsibilities as before.

The work related to refreshing our corporate identity on our website and materials has begun, continuing until the end of the year. Further information regarding changes to our staff's email addresses will be shared separately.

### Same top-level service and products

Even in this new chapter our core values and dedication to being the most preferred partner in cabling remain steadfast. You can expect the same superior services and products, quality and highest level of customer service you've always known us for. The Helkama name will also stay on all products under a license agreement for a period of time.

Your partnership is incredibly important to us, and we understand you might have questions. Feel free to reach out to our Customer care team if you have any questions or concerns about what this change means for you.

**customer.care@helkamabica.fi**

We wish to thank you for your continued cooperation, as we begin our exciting future with our new company name Helmacab!

Best regards,

**Mikko Mattila**  
CEO